



Platform for

Food Delivery

FEEDING THE HUNGRY

In every community, there are people who are unable to meet their own dietary needs, and when these individuals cannot access the food they need, it is necessary to bring the food they need to them. This involves many moving parts, from identifying those in need to reporting and accountability. With so many different elements that must be managed, tracked, and followed up on, and so much data that must be stored and retrieved for accountability purposes, it's easy for an agency to be overwhelmed by the administrative minutiae.

Eccovia's ClientTrack case management platform breaks down the information silos that so often impede case management and care coordination by storing all data in a single, secure database.

Our platform lightens the burden...

ClientTrack® facilitates:

- » Participant intake and assessment
- » Making, receiving, and tracking referrals
- » Delivery scheduling and route optimization
- » Reporting and data analysis
- » Broader community care coordination

What ClientTrack[®] can do for you



Application/Referral Management

ClientTrack's powerful referral management functionality allows any and all referring partners to make referrals directly to your program, whether they are healthcare providers, dietitians, case managers, or any other point of contact for potential participants in your program.



Health and Nutrition Assessment

With all potential participant information entered directly into ClientTrack, you can easily review the referral and determine whether they qualify for your program. Our team will work with you to help build out assessments tailored for your program so you know the data you need will be captured, making the task of tracking and meeting your participants' needs easily manageable. Following assessment, you can reach out to prospective participants from ClientTrack.



Medically Tailored Meal Plans

ClientTrack's versatile case management functionality can power medically tailored meals determined by your agency's dietitians and nutritionists. From the client data captured by the assessment in ClientTrack, your whole organization has visibility into the participant's needs. This data can then inform kitchen staff about what to prepare, how to prepare it, how much must be prepared, and deadlines, and is also available to those responsible for scheduling drivers and setting up delivery routes.



Delivery Scheduling and Route Optimization

ClientTrack can integrate with and feed delivery schedules into fleet productivity and optimization services like Samsara and WorkWave to ensure that your drivers' time is spent as efficiently as possible, maximizing the reach and capacity of your service.



Case Management

With ClientTrack, all information is stored in a single database. Role-based security ensures that everyone in your organization stays on the same page. From the ClientTrack application, case managers can track, record, and follow up on all services provided, including tracking appointments for education and counseling, entering case notes, and sharing updates with relevant stakeholders.



Reporting and Analytics

With ClientTrack's powerful and flexible reporting capabilities, your organization can save time on data retrieval and quickly understand trends, outcomes, and areas of opportunity for improvement. Push-button reports can be scheduled as needed. ClientTrack reporting tools help free up your valuable time so you can focus more on helping people rather than crunching numbers, and help you better understand and see the needs of the people you serve.

To learn more about how your organization can benefit from partnering with Eccovia and our industry-leading ClientTrack software, visit eccovia.com or call **888.449.6328** to speak with one of our experienced experts.



Eccovia is a trusted provider of industry-leading software and services for health and human service organizations. As an innovator in cloud-based technology, we are at the forefront of case management solutions for organizations of all sizes. With diverse partners in the non-profit, private, and public sectors, is dedicated to providing compliant, collaborative, outcomes-oriented solutions to those who create a lasting impact in the lives of the people and communities they serve.