




Refugee Resettlement



With the case management power of ClientTrack[®], your organization can focus less on the minutiae of data input and management and spend more critical resources on what matters most—the people you serve.

Meeting the Challenge

Providing life-changing refugee services is challenging, involving immense amounts of data to provide effective case management to track services and help refugees begin new lives, in addition to processing that data into required reports for the Office of Refugee Resettlement (ORR).

A History of Success

Eccovia's ClientTrack[®] Refugee Resettlement platform connects local and statewide refugee resettlement and service providers, empowering them to help refugees find a better path to self-sufficiency through client-centered case management. For years, ClientTrack has been connecting local and statewide refugee resettlement and service providers with client-centered case management, customized employment assessments, and closed-loop service for referrals and referral tracking.

Let ClientTrack® Help You Improve the Lives of Refugees



Targeted Case Management

Efficiently keep track of the specific progress of each of your participants. Our platform allows you to create Family Self-Sufficiency Plans, which include initial goal setting and follow-up plans. ClientTrack also allows you to track and report on program enrollment, participation, and exit reasons.



Closed-loop Referrals

Take the guesswork out of client referrals. With our closed-loop referral platform, you can securely submit referrals to other integrated providers and then track progress through to completion.



Temporary Cash Assistance

Meet all federal reporting requirements and eliminate manual calculations by managing the Refugee Cash Assistance program through ClientTrack. Our module automates cash assistance tracking and allows case workers to easily track program compliance.



Healthcare and the Social Determinants of Health

Physical health is an essential element in the goal of becoming self-sufficient. Help your clients stay on top of their own health needs through integration with both healthcare providers and social service providers, giving both caseworkers and service providers the whole-person view they need to treat the root causes of their concerns.



Employment Services

Help refugees find meaningful employment by using employment assessments to evaluate their English language proficiency, educational background, previous employment history, and marketable skills. ClientTrack can also assist you with customized employment plans that include tracking job placement and job retention rates.

To learn more about how **ClientTrack** can help refugee services organizations provide the best aid possible to the people they serve, visit us at eccovia.com/community-care-coordination/refugee/.



Eccovia is a trusted provider of industry-leading software and services for health and human service organizations. As an innovator in cloud-based technology, we are at the forefront of case management solutions for organizations of all sizes. With diverse partners in the non-profit, private, and public sectors, Eccovia is dedicated to providing compliant, collaborative, outcomes-oriented solutions to those who create a lasting impact in the lives of the people and communities they serve.