

# HMIS SOLUTION

ClientTrack gives you so much more than just HUD and HIPAA compliance. ClientTrack's extensible and scalable platform is purpose-built to grow with you, accommodate new and changing requirements, and enable new and additional functionality.

- » Intakes and Assessments
- » Ability to account for outcomes to funding sources
- » Conditional logic and workflows to assure compliant data collection from start to finish
- » Real-time referrals and bed management
- » Flexible coordinated assessment tools
- » HUD and Federal Partner compliant reporting
- » Performance measurement, tracking, and analysis
- » Powerful ad hoc reporting tools
- » Designer Toolset for creating custom forms, workflows, rules, and more, allowing your system to grow and scale without the need for custom code

## HMIS Leadership

Eccovia has been at the forefront of the transition of Homeless Management Information Systems (HMIS) from program to person-centric systems that help service organizations identify and address the specific needs of those experiencing homelessness. Our team is headed by industry experts and thought leaders with many decades of collective experience in HMIS and HUD requirements, supporting Continuums of Care (CoC) running the gamut from rural, urban, and statewide/balance of state implementations.

## ClientTrack<sup>®</sup> Platform

HMIS compliance isn't enough on its own—CoCs require the flexibility to adapt to new business needs, to scale and grow, and adapt to ever-changing requirements. They need powerful ad-hoc reporting abilities for actionable data so they can anticipate needs before they become crises. With ClientTrack's powerful Designer Toolset and reporting tools that allow you to build out new functionality and custom reports, you get more than just an HMIS. You get a secure, responsive platform that can serve your future needs and add value over time without adding cost.

# Our Pillars for HMIS Success



## Going Beyond HMIS

Eccovia believes that HMIS compliance alone isn't enough. Communities of care need more than compliance, they need flexibility. With its extensive customizability, powered by the intuitive Designer Toolset, ClientTrack can serve any social services need - adapting to the specific needs of the hundreds of communities that rely on it every day. The adaptability of ClientTrack ensures ease of use and scalability to grow and expand based on the ever-changing needs of the social services safety net and the clients that depend on it; at the same time, the powerful ad-hoc and built-in reporting capabilities, that come standard with ClientTrack, empower CoCs and systems of care with the actionable data needed to move from reacting to acting. All-together, ClientTrack allows communities to move beyond HMIS to serve the entirety of the social services need.



## Flexibility

ClientTrack grows with your organization, and we work closely with you to expand data collection that connects community partners and providers across your ecosystem. ClientTrack's ability to integrate with other data systems provides your continuum with a comprehensive solution to meet your specific community needs. As your needs change, ClientTrack's Designer Toolset enables you to customize your solution without requiring changes to code, adding value without adding cost.



## HMIS Administrator Services

ClientTrack HMIS Administrator Services give CoC and HMIS Lead staff a knowledgeable partner who can help ensure continued compliance with federal partner standards, advise on effective HMIS policy, and administer day-to-day system operations. You can rely on HMIS Administrator Services to:

- » Generate, review, and input reports
- » Create new and manage existing setup data for compliance
- » Maintain, implement, and enforce policies
- » Provide training, support, and basic configuration



## Security

ClientTrack is deployed and managed in Microsoft Azure, ensuring the highest levels of security, scalability, and compliance. Our security model enables organizations to set rules for sharing data across programs and between multiple agencies. All information is encrypted and protected with multiple levels of data security to enable compliance with HIPAA and 42 CFR Part 2.



## Coordinated Entry

ClientTrack Coordinated Entry provides a single system that matches people with person-centered services based on need and vulnerability. ClientTrack closed-loop referrals grant visibility into referral outcomes, so you can ensure that nobody falls through the cracks.

To learn more about how ClientTrack meets the needs of HMIS continuum member agencies and their community partners, visit us at [eccovia.com/hmis](http://eccovia.com/hmis) or call **888.449.6328** to speak with one of our experienced solution experts.



Eccovia is a trusted provider of industry-leading software and services for health and human service organizations. As an innovator in cloud-based technology, we are at the forefront of case management solutions for organizations of all sizes. With diverse partners in the non-profit, private, and public sectors, Eccovia Solutions is dedicated to providing compliant, collaborative, outcomes-oriented solutions to those who create a lasting impact in the lives of the people and communities they serve.