




Care Coordination Platform for

# Behavioral Health

A decorative graphic on the left side of the page, featuring a large, light purple flower with a white star in the center, and several smaller, similar flowers and stars scattered around it.

Many individuals who struggle with behavioral health issues also experience co-occurring chronic illness or substance use disorder. Frequently, they receive fragmented care from multiple providers at various locations.

## Care Coordination Platform

To resolve information silos and achieve whole person care, providers need a way to share patient information and make data-driven decisions.

ClientTrack helps providers achieve improved care, better health outcomes, and reduced overall cost. Our highly flexible care coordination platform enables timely access to care for members of a community health neighborhood.

ClientTrack includes advanced case management, business process and workflow automation, engagement portals, ad hoc and pre-built reports, and data management tools. The system can be configured to custom program needs with unique reporting, data collection, and eligibility requirements.



# Patient Portal

The ClientTrack patient portal enables patients to be more engaged with their own care and communicate with their care team. When appropriate, a guardian, family member, or other authorized stakeholder can access the patient's information through a patient portal.



## Coordinate Care Among Multiple Agencies

The patient-centric case management of ClientTrack puts the patient squarely at the center of the health record across multiple providers, treatment programs, and locations of care



## Medication Tracking Module

Records and tracks all patient prescriptions and dosage amounts



## HIPAA and 42 CFR Part 2 Compliance

Built-in security controls with multiple levels of access protects patient data even among providers and care teams within the same organization



## HL7 FHIR-Compliant Data Exchange for Interoperability

Empowers interoperability with other partners, labs, providers, and health systems

# Reporting and Analytics

ClientTrack includes three different types of reporting:

1.

## Formatted Reports Created with Microsoft Report Builder

The library of pre-built reports provides formatted reports that cover a wide variety of state and federal reporting requirements, outcomes reporting, financial reporting, and other key metrics to gauge the effectiveness of housing for health programs.

2.

## Ad Hoc Reports Created with Integrated Data Explorer

Data Explorer gives you instant access to your data through an easy-to-use query builder, letting you generate instant reports with drag-and-drop ease.

3.

## SQL Query Access through ClientTrack Query Designer

Designed for use by enterprise-level users with an advanced understanding of SQL and relational databases, Query Designer is a powerful way to access data for mass data extraction, merge with other data sources, or meet specific organizational requirements.

To learn more about how your organization can benefit from partnering with Eccovia and our industry-leading ClientTrack software, visit [eccovia.com](http://eccovia.com) or call **888.449.6328** to speak with one of our experienced solution experts.



Eccovia is a trusted provider of industry-leading software and services for health and human service organizations. As an innovator in cloud-based technology, we are at the forefront of case management solutions for organizations of all sizes. With diverse partners in the non-profit, private, and public sectors, Eccovia is dedicated to providing compliant, collaborative, outcomes-oriented solutions to those who create a lasting impact in the lives of the people and communities they serve.