



# FEEDING, HEALING & HEALTH

## Background

Founded in 1991, Project Angel Heart's mission was to provide Coloradans facing life-threatening illness with the nutrition needed to heal and become stronger. Project Angel Heart allows its recipients to obtain necessary meals specifically tailored to their individual health and medical needs, all without needing to leave their home. Once prepared by a professional chef, meals are assembled and delivered by Project Angel Heart volunteers, free of charge, to community members facing cancer, HIV/AIDS, kidney/heart/lung disease, and other illnesses. In 2019, Project Angel Heart prepared approximately 500,000 meals to 3,500 afflicted individuals, all with the help of over 120 volunteers.

## Joining Forces

Project Angel Heart has joined with Eccovia to utilize ClientTrack as a meal delivery solution. ClientTrack offers configurability for the organization to create customizable reports, queries, change alerts, requirement checklists for grant compliance, and lead time for kitchen preparation. Additionally, Project Angel Heart can easily create efficiencies, improve their reporting and evaluation capabilities, optimize routes, and improve the volunteer experience to help provide the best possible service.

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**BRANDY BROGAN**

Client Services Manager  
Project Angel Heart



**Project  
Angel Heart**

a meal with heart gives hope

"The team at Eccovia worked hard to understand our needs, and were able to build us a truly impressive software system as a result," says Brandy Brogan, Client Services Manager for Project Angel Heart. "Our new web-based system makes it possible for us to access client records much faster and from any location. Our team is working more efficiently and we're also able to track program outputs more accurately."

## Bringing results

In just a short time after implementation, ClientTrack has enabled Project Angel Heart to save hours of staff and volunteers' time and to conduct real-time route optimization for drivers. Project Angel Heart hopes to continue relying on ClientTrack for enhanced coordination with health care partners to better provide meals for patients, and to manage new contracts using the software's flexibility and customization.



# Project Angel Heart

a meal with heart gives hope

To learn more about how your organization can benefit from partnering with Eccovia and our industry-leading ClientTrack software, visit [eccovia.com](http://eccovia.com) or call **888.449.6328** to speak with one of our experienced Solution Experts.



Eccovia provides an industry-leading, care coordination platform for state and county Medicaid waiver programs, refugee resettlement programs, accountable care organizations (ACO), and community-based provider coalitions. Our platform helps agencies collaborate to address the physical, behavioral, and economic factors that improve the overall well-being of individuals and communities.